

**Care Management (Core advisory)**

Level 1	Level 2	Level 3	Level 4
0.25 hours / week \$22.50	0.50 hours / week \$45	0.75 hours / week \$77.50	1 hour / week \$90

Standard Care Management services consist of the following:

- reviewing the Home Care Agreement and care plan
- coordination and scheduling of services
- ensuring the care is aligned with other supports
- providing a point-of-contact for the home care recipient or their support network
- ensuring care is culturally appropriate
- identifying and addressing risks to the home care recipient's safety

**Package Management**

Level 1	Level 2	Level 3	Level 4
\$26 / week	\$40 / week	\$78 / week	\$114 / week

Standard Package Management services relate to the individual's goals and consist of the following:

- Preparing Monthly Statements
- Managing Package Funds
- Compliance and quality assurance activities that meet the Aged Care Quality Standards

**Service and support provision and/or purchasing**

Services, support and purchasing are linked directly to the identified goals and could include:

- direct service provision by St Carthages
- direct service provision by a brokerage partner
- individual purchases

**Service and Support Provision – hourly rates**

Community Care Worker	Monday - Friday	After hours Mon - Fri	Sat	Sun	Public Holidays
Per 30 minutes	\$36.00	\$50.00	\$54.00	\$72.00	\$90.00
Per 45 minutes	\$52.00	\$73.00	\$78.00	\$104.00	\$133.00
Per hour	\$65.00	\$91.00	\$98.00	\$130.00	\$163.00

**Other**

Item	Comment	Cost
Client Contribution Fee	Determined by the Commonwealth Government Maximum of 17.5%	Level 1: 15.68% of the single aged care pension
		Level 2: 16.58% of the single aged care pension
		Level 3: 17.05% of the single aged care pension
		Level 4: 17.50% of the single aged care pension
Travel	1. Travel time (plus) 2. Kilometres	Hourly rate \$1 / km
Additional Care Management for complex care and support needs. For example people who are waiting to be allocated a higher level package or placement in a residential facility	Included but not limited to: <ul style="list-style-type: none"> <li>formal reports and / or provision of information for legal purposes</li> <li>any advice and/or support in addition to the standard core advisory services</li> </ul>	\$90.00 / hour (minimum charge 0.25 hours)
Cancellations – contact St Carthage's office (02) 6620 0000 or after hours 0417 404 889	Before 3 pm the day before the scheduled service	No charge
	After 3 pm the day before the scheduled service	Charged at the applicable hourly rate
On Call (after hours)	Accessing the On Call (after hours) service will be charged at an hourly rate	\$90.00 / hour (minimum charge 0.25 hours)

**Approved Provider Responsibilities**

*Provision of the following is required under the User Rights Principles 2014, Division 3—Responsibilities of approved providers of home care—provision of information to care recipients:*

- Home Care Package agreement and updates
- Individualised budget, review and update
- Individual care plan, annual reviews and updates
- Monthly Statements
- Compliance and quality assurance activities that meet the Aged Care Quality Standards

St Carthage's reviews its costs annually and reserves the right to amend prices with 2 weeks' notice.

Iris Ritt

General Manager